



Sylvia Tillmann
Certified TRE® Provider

www.TREmendousTRE.co.uk

Terms & Conditions:

Payments:

Please pay for all sessions at the time of booking – only then will I reserve and book your space.

Payment is accepted by cash, PayPal or – preferably – BACS transfer:

HALIFAX

Account holder	Sylvia Tillmann
Branch	London Strand
Sort Code	11-05-05
Account	12971365

Records:

Client records and other such similar documents are and shall remain the property of Sylvia Tillmann. Copies of records may be passed to another professional on request and only upon the client duly signing a release form, naming the professional of choice.

I never discuss confidential records with any third party other than if you move practitioners or are referred to another professional.

I am required to keep your records for five years for insurance purposes.

Cancellations:

I ask the courtesy of arriving promptly at your appointment time.

Scheduling is booked in advance and arranged specifically for you/your fellow course participants. Arriving late may shorten your allotted time in order to accommodate following appointments after your session and may disturb your fellow course participants.

If you are unable to make your one-to-one online appointment, I will offer you a new time slot.

If you are unable to make your group session online appointment, I will offer you a new time slot (one-to-one) for a reduced fee, i.e. £25

In person sessions:

Cancelling a session will still make you liable for the cost of the room hire as this part of the session is non-refundable.

If I need to cancel, I will give you a few options to re-arrange the session/s.

Thanks a lot for your cooperation and I look forward to introducing you to TRE – by learning TRE you will gain an amazing self-help tool for life!

Sylvia Tillmann
July 2021